Begin with Baker

Kathryn FitzGerald and Nick Lamb June 2024



Baker Library

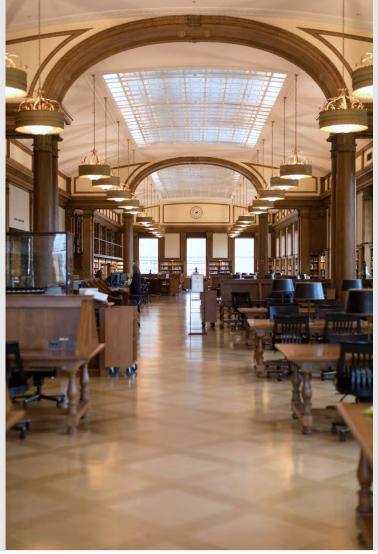


Welcome back!

Fast facts about Baker:

- Largest academic business library in the world
- Dedicated in 1927
- Renovated in 2005
- Collections span 700 years







Why Baker Library?

- HBS alumni are our team's second largest customer group after MBA students.
- We answered almost 8,000 questions in 2023, over 1,000 of them from alumni.
- We provide comprehensive alumni research services and resources, far beyond what our peer schools provide.

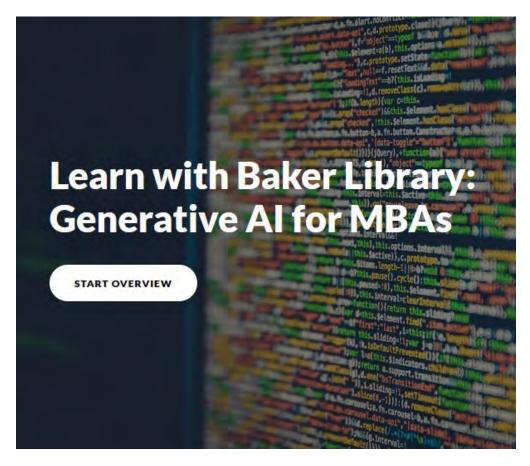




Why not ChatGPT?

Search and Generative Al

- Not all tools include a real-time search component.
- Real-time search still can't provide access to paywalled/proprietary data.
- Other limitations:
 - Verifiability: citations may be false or incorrect
 - Replicability: the same prompt may produce different results
 - Bias: hard to evaluate unseen biases in training data, post-processing, user input
 - Hallucinations: facts or conclusions may be wrong



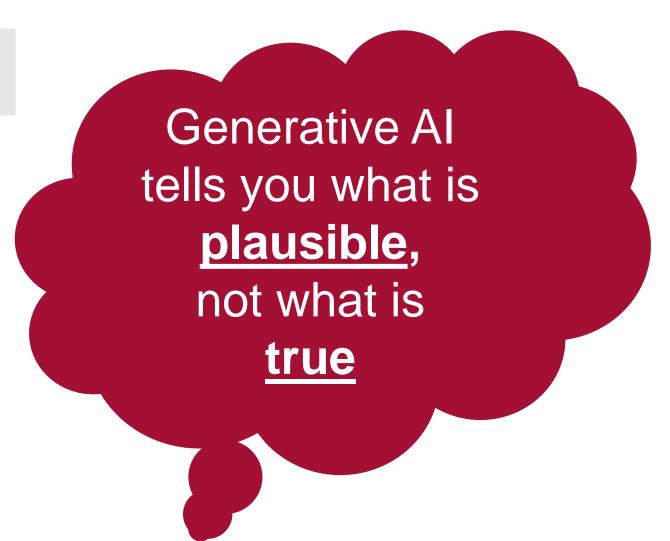
Learn more: Generative AI for MBAs Learning Module



Why not ChatGPT?

Research Tips for Generative Al

- Don't use generative AI as a substitute for trusted sources.
- Don't share sensitive or personally-identifiable information.
- Do use caution with generative AI outputs.
- **Do** experiment with different tools for research, a tool like **perplexity.ai** that provides links to reputable sources might be more appropriate than ChatGPT.





Research Consultations

Book a research consultation with a Baker librarian:



Starting Points

Let us help select the best resources for your question



Search Help

We'll show you effective search strategies in specialized databases



Wherever You Are

Connect with us in person, by email, and on Zoom



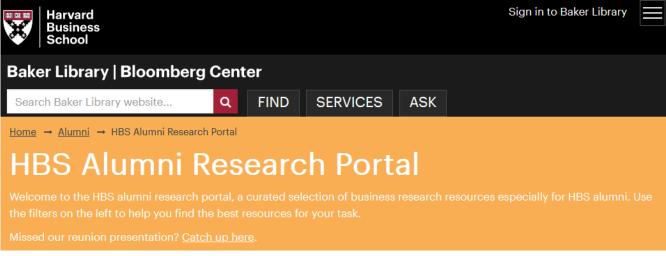
How Can Baker Library Help You?





Online Resources

HBS Alumni Research Portal



HU Alumni Resources





Online Resources: Three Keys



HBS email

Your <u>HBS email address</u> provides alumni access to HBS alumni resources



Harvard Key

Your <u>Harvard Key</u> provides alumni access to Harvard University-wide alumni resources



Baker Library

Contact us at infoservices@hbs.edu
for troubleshooting and guidance



New Alumni Resources











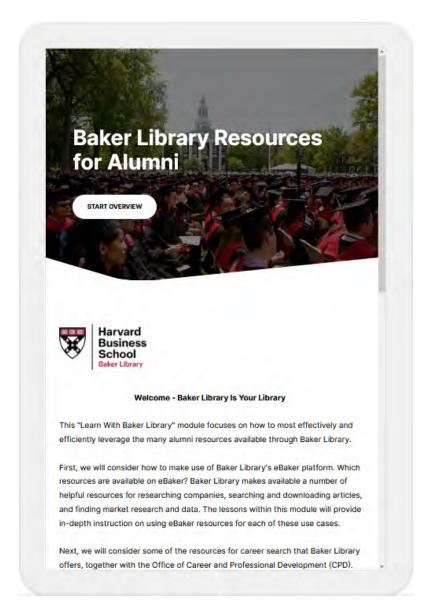


- GlobalData Disruptor: Startups, VC/PE firms, reports, and analysis with a technology focus.
- MassInvestor: Database of potential venture funders in the US, including VC/PE, angels, family offices, and more.
- Morningstar Investment Research Center:
 Comprehensive and up-to-date financial
 information on stocks, mutual funds, and exchange traded funds.
- RKMA Market Research: Market research reports covering business to business, leisure, and consumer markets.
- **Preqin Trial and Discount:** HBS alumni receive a free 30-day trial to Preqin's private market data, as well as a 10% discount on new first-year subscriptions.
- Value Line: Information on stocks, industries, mutual funds, options, and convertibles. Screen for lists of stocks and mutual funds by various criteria.



New Alumni Tutorial

- <u>Self-paced overview</u> of Baker's alumni resources and services
- Suggestions for how to best leverage key databases
- Video tutorials of specific search strategies





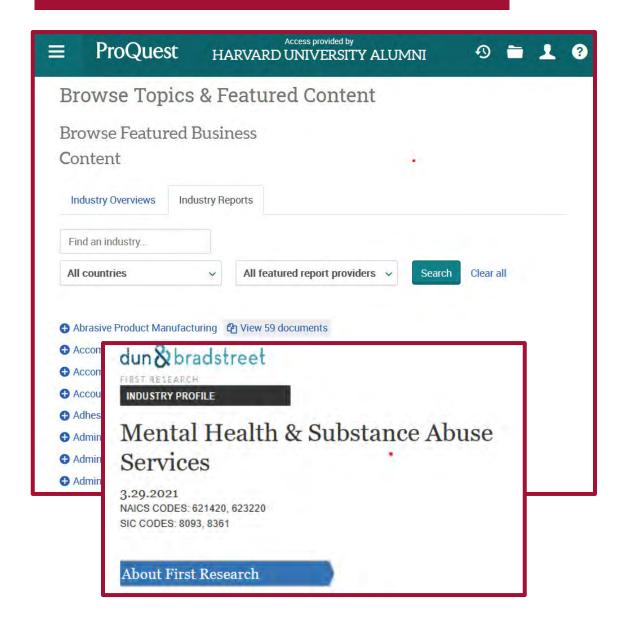


Can you help me understand the maternal mental health market in the United States?





Finding Industry Reports



Databases:

- ABI/ProQuest
 - Industry reports from sources like First Research, Fitch, and Plunkett
- D&B Hoovers
 - Industry reports from sources like Freedonia and RMA
 - Analyst reports from sources like JP Morgan

Example:

- Select Browse, then expand the ProQuest One Business Featured Content menu and select Industries
- Select the Industry Reports tab, then search by keyword; try maternal health, women's health, mental health



Finding Industry Data



Database: Statista

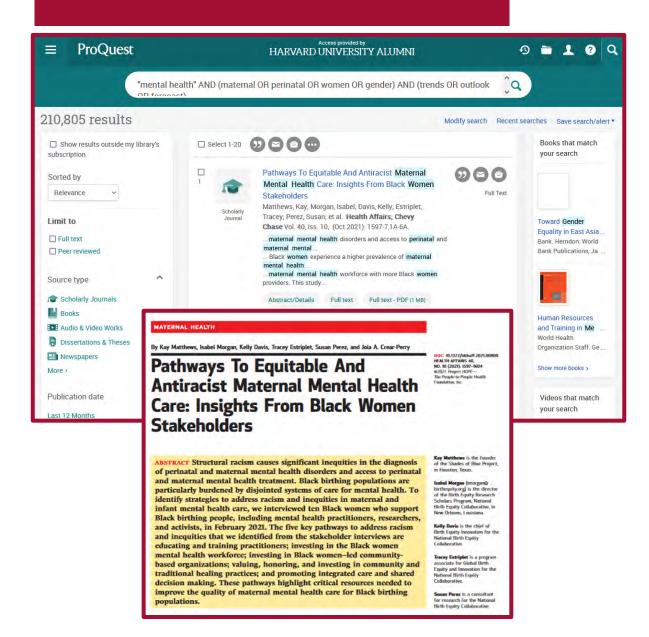
- Market and consumer data from trusted sources covering 170 industries
- HBS alumni can register for a free Starter account
- Helpful for identifying reports, white papers, and data sources

Example:

- Search for maternal mental health no results
- Broader search for women mental health



Finding News and Articles



Databases:

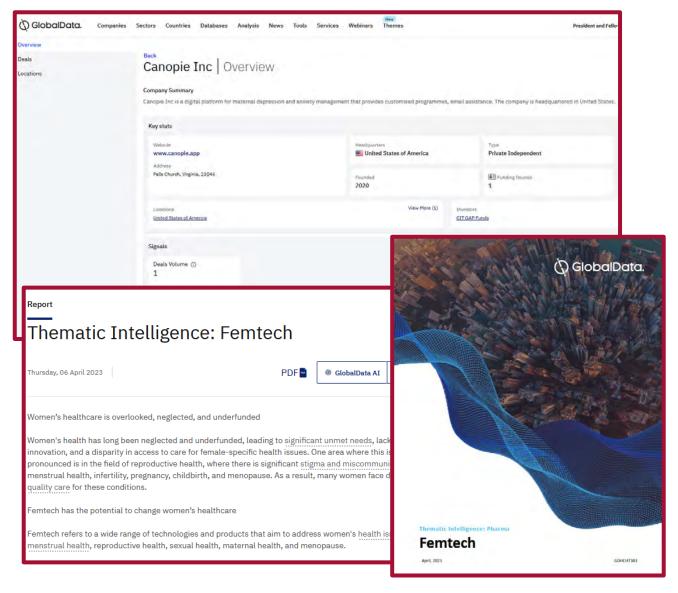
- ABI/ProQuest: news articles, business and management journals, press releases, trade journals
- Nexis: news articles from international, national, and local sources, press releases, trade journals, transcripts

Example:

 In ABI/ProQuest, use the search string "mental health" AND (maternal OR perinatal OR women OR gender) AND (trends OR outlook OR forecast)



Finding Deals and Industry Activity



Database:

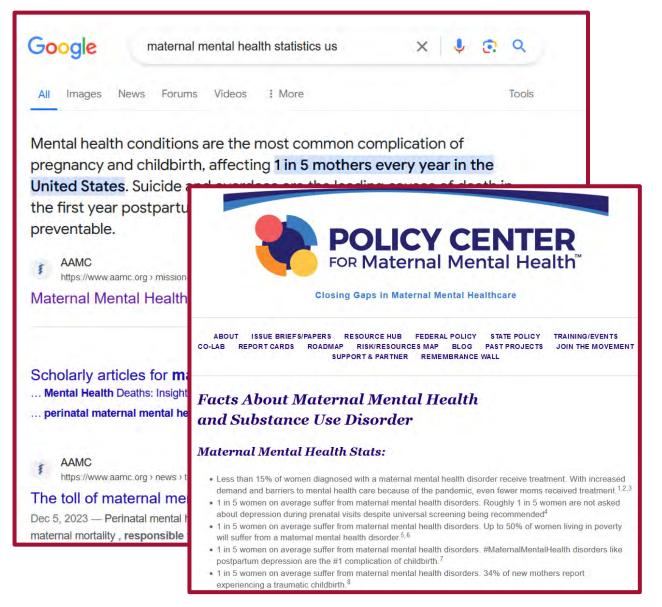
 GlobalData Disruptor: track emerging trends and technologies with company, industry, and deal information

Example:

- Search for keywords "maternal mental health" – 1 funding deal for a startup, Canopie
- Broader search for femtech report covering mental health and more



Other Resources: Web Searching



Sources beyond the HBS Alumni Research Portal

- Use Google more efficiently and effectively
- Identify reputable web sources for more information

Example

 Use additional keywords and date limits to focus search results



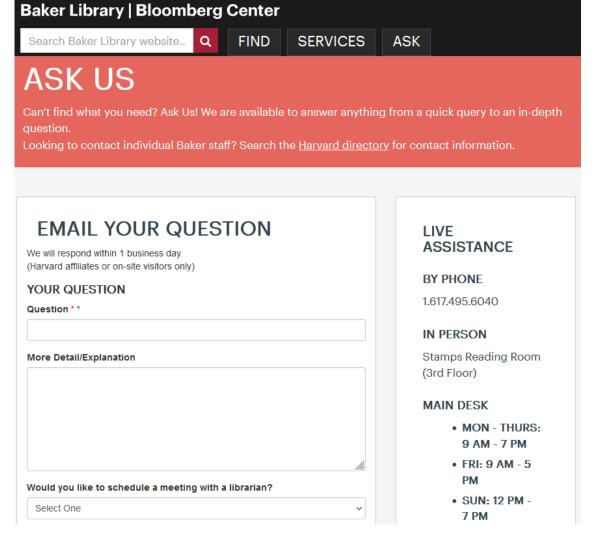
Ask Baker Library!

Send us your questions 24/7:

We'll respond within one business day

During Baker Library <u>service hours</u>:

- Call us
- Visit us
- Email us





Visit Us!

- Lifetime access to the Stamps Reading Room
- On-site resources include:
 - √ 80+ databases
 - ✓ Print collection
 - ✓ In-person research help
 - ✓ Special Collections / HBS Archives materials



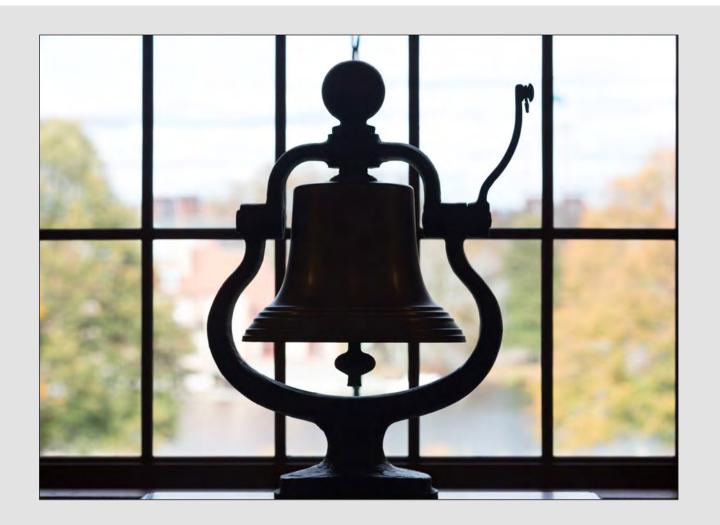


Why Baker Library?

At HBS, the knowledge you gain and the connections you make are with you for life.

The library is part of this ecosystem.

We are here to support you and help you remain connected to the school.





Thank you!

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